



FREDERICKSBURG REGIONAL TRANSIT
History In Motion

ADA Complaint Form

This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 (ADA). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs or benefits by FREDericksburg Regional Transit. If you have any questions about our policy or believe that FRED has in any way treated you or your organization in a manner contrary to that policy, you may contact:

Mr. Rodney White, Assistant Director
1400 Jefferson Davis Highway
Fredericksburg, VA 22401
540.372.1222, x204.

If we are unable to address your concerns at FRED, you may contact the City Attorney's office at 540.372.1020. At all times, you have the right to file complaints directly with the Federal Transit Administration, Region 3, 1760 Market Street, Philadelphia, PA 19103, Attn: Civil Rights Officer.

So that we may better address any complaints you may have, please provide the information requested below.

Your name: _____

Contact information (phone and/or email): _____

Date of alleged infraction: _____ Time of alleged infraction: _____

Place of alleged infraction: _____

FRED employee(s) involved: _____

Circumstances that led you to lodge this complaint:
